



DreamPass Loyalty Program Terms and Conditions

Last modified – July 23, 2025

The DreamPass loyalty program (“**Loyalty Program**”) is a loyalty program offered by Trevolution Group. The provider of the Loyalty Program is DreamPass LLC, a company duly incorporated in the USA and registered in the State of Delaware (“**we**”, “**us**”, “**our**”, “**DreamPass**”).

CONTRACT

These Loyalty Program Terms and Conditions, together with DreamPass’ Privacy Policy and DreamPass’ User Terms and Conditions, together with any other written information we brought to your attention before you enrolled into the Loyalty Program, and the terms and conditions of relevant Supplier (collectively, “**Terms and Conditions**”), form the basis of your contract with DreamPass and govern your use of our Loyalty Program. Please read them carefully as they set out our respective rights and obligations. References to "you", "your" and “Member” herein refer to any person enrolled into the Loyalty Program.

These Terms and Conditions will apply to you if you decide to participate in the Loyalty Program, whether through one of Trevolution Brands’ customer service representatives, the websites of Trevolution Brands, or with the DreamPass App.

By participation in the Loyalty Program, Members can earn DreamCoins for making Eligible Bookings through Trevolution Brands, and then use DreamCoins to redeem rewards and obtain other benefits (subject to these Terms and Conditions).

ENROLLING INTO THE LOYALTY PROGRAM

You are only eligible to enroll into the Loyalty Program if (i) you have read, understand and agree to these Terms and Conditions; (ii) you consent to our use of your personal data in accordance with our Privacy Policy (including, as applicable, special categories of data such as health, disability and dietary information); (iii) you are an individual reached the age of majority in your country, who can form a legally binding contract; and (iv) have a valid email address; (v) you have an active Membership Tier offered by us and purchased / gained by you.

Additionally, you are responsible for ensuring that your participation in the Loyalty Program complies with all applicable laws related to participation in loyalty or rewards programs. To enroll into the Loyalty Program, you must meet the eligibility requirements set forth above. If you wish to participate in the Loyalty Program, you will be required to indicate your acceptance of these Terms and Conditions, and following this acceptance you will become a Member.

Only eligible individuals can participate in the Loyalty Program; companies, groups, organizations or other entities **cannot** participate in the Loyalty Program and are not eligible to become a Member. Accounts cannot be



shared or transferred and are only for personal and non-commercial use. Your Account can be used across all Trevolution Brands.

Additionally, becoming a Member of the Loyalty Program is void if prohibited by law in your state or country of residence, and these Terms and Conditions are subject to change as may be necessary to comply with such laws or regulations. Trevolution Brands reserve the right to accept or reject your enrollment into the Loyalty Program for any reason at any time, in their sole discretion.

REMOVAL FROM THE LOYALTY PROGRAM

To un-enroll from the Loyalty Program, it is easiest to contact Trevolution Brands customer service representatives. Your Account may be deleted at your request as well. If you un-enroll from the Loyalty Program, you will no longer earn DreamCoins on bookings or purchases, and you will lose any DreamCoins and all other Ancillary Benefits that you have previously accumulated. If your Account is deleted, you will no longer have access to your profile or Account statement information, you will no longer earn DreamCoins on bookings or purchases, and you will lose any DreamCoins and all other Ancillary Benefits that you have previously accumulated. You will not be able to reactivate a deleted Account or the DreamCoins associated with such deleted Account at the time of deletion, if any. You may still book and purchase with Trevolution Brands as a guest, although you will not be able to take advantages of any benefits of the Loyalty Program (including, without limitation, the ability to earn and redeem DreamCoins).

DreamPass reserves the right to suspend or delete your Account or terminate your participation in the Loyalty Program if, in our sole discretion, you are deemed to have violated these Terms and Conditions.

CHANGES TO THESE TERMS AND CONDITIONS

We may at our sole discretion modify in whole or in part any of the Terms and Conditions governing the Loyalty Program including, but not limited to, the rules and rates for earning and using DreamCoins, the Membership Tier(s) and corresponding Ancillary Benefits, the expiration policy for DreamCoins, the Redemption Bookings, and the products and services on which DreamCoins may be earned and used, at any time, with or without notice, even though these changes may affect the value of, or your ability to use, DreamCoins, Redemption Bookings, or Ancillary Benefits you have already earned.

Such changes will apply from the date that they are published on Trevolution Brand's websites or in DreamPass App. You waive any right you may have to receive specific notice of such changes or modifications, and your continued participation in the Loyalty Program as a Member following the changes constitutes your acceptance of the changes to these Terms and Conditions. If you do not agree to any changes to these Terms and Conditions, you must un-enroll from the Loyalty Program immediately.

DEFINITIONS

"Account" means the account with DreamPass i.e. verified email address and phone number created either through one of Trevolution Brands customer service representatives, Trevolution Brands website, or DreamPass App. The Account you create allows you to access websites, offered by Trevolution Brands using the same account credentials. If you meet the eligibility requirements set forth above and have one of the Tiers of the



Loyalty Program, your Account will have access to the Ancillary Benefits applicable to your Tier of the Loyalty Program.

"**Ancillary Benefits**" means the additional benefits a Member receives by being a part of the Loyalty Program as described in the below section titled "Membership Tiers" and updated from time to time.

"**DreamCoin(s)**" means points that can only be earned by a Member as a part of the Loyalty Program in accordance with these Terms and Conditions. DreamCoins can only be earned in connection with Eligible Bookings, Tier benefits or promotional deals that Trevolution Brands offer. DreamCoins can be used on Redemption Bookings. DreamCoins are a temporary incentive provided to you for loyalty, award or promotional purposes that may only be used in connection with Trevolution Brands and are strictly promotional in nature and have no cash value and may not be redeemed for actual cash under any circumstances. **All DreamCoins expire eighteen (18) months from the date of accrual**, unless stated otherwise in the terms and conditions unique to a specific type of DreamCoins Rewards or DreamCoins Voucher.

"**DreamPass App**" means the DreamPass software application that serves as a marketplace for various travel and financial-related services and products. DreamPass User Terms and Conditions can be found following the link https://static.dreampass.app/assets/docs/DreamPass_User_Terms&Conditions.pdf.

"**Eligible Booking**" means a booking or purchase by a Member either through one of Trevolution Brands customer service representatives, Trevolution Brands websites, or DreamPass App for any airfare, hotel, accommodation, car rental, cruise or other travel-related product or service that is later actualized and completed.

"**Member**" means an individual who meets the eligibility requirements set forth above ("Enrolling into the Loyalty Program").

"**Redemption Booking**" means a booking or purchase through one of Trevolution Brands customer service representatives, Trevolution Brands websites, or DreamPass App that can be paid for (or partially paid for) by the redemption of DreamCoins by a Member in accordance with these Terms and Conditions.

"**sole discretion**" when used herein, means in our sole, absolute and unfettered discretion.

"**Membership Tier/Tier**" means certain Tier(s) offered by us and purchased / gained by you in accordance with these Terms and Conditions.

"**Supplier**" means a provider of any element of an Eligible Booking, including, but not limited to, a hotel, a short-term rental, an airline and a car rental company.

"**Trevolution Brand**" means Trevolution Group brands participating in the Loyalty Program.

EARNING DREAMCOINS

By using the services of Trevolution Brands or making an Eligible Booking(s), you may receive or earn, or be offered a choice or a chance to receive or earn, DreamCoins, that can only be redeemed by you for certain future Eligible Bookings.

DreamCoins is a temporary incentive provided to you for loyalty, award or promotional purposes. DreamCoins are strictly promotional in nature and have no cash value and may not be redeemed for actual cash under any



circumstances. You have no property rights or other legal interests in DreamCoins, your Account, the Loyalty Program or DreamPass App. You are solely responsible for any personal tax liability that may be related to participation in the Loyalty Program and redemption of any Redemption Bookings.

After completing a trip as per the Eligible Booking, the anticipated amount of DreamCoins for an Eligible Booking to be earned will be held in pending status. The amount of such pending DreamCoins is calculated at the time of making an Eligible Booking and is based on the details of the purchased travel-related product or service, as well as the applicable Member's Membership Tier. Changes or cancellations to the booked itinerary may result in differences between the anticipated amount of pending DreamCoins and the actual amount of DreamCoins earned for that itinerary. Pending DreamCoins are not eligible to be used for Redemption Bookings. For pending DreamCoins to move from pending to available status, the trip as per the Eligible Booking must be completed. DreamCoins for an Eligible Booking will then be made available automatically within five (5) business days from the trip completion. Once in available status, DreamCoins for an Eligible Booking can be used by the Member towards Redemption Booking(s) with limitations stated in these Loyalty Program. Please note that you can earn DreamCoins for up to 12 Eligible Bookings per year. DreamCoins acquired pursuant to fraudulent, falsified information, or otherwise in violation of these Terms and Conditions will be rescinded or cancelled in our sole discretion, at any time, without notice to you. Your DreamCoins balance, earn and redemption activity and expiry periods can be accessed through one of Trevolution Brands customer service representatives, Trevolution Brands websites, or DreamPass App. Also, your Dreamcoins balance will be displayed on Trevolution Brands websites, when you are completing subsequent Eligible Bookings. You also may receive periodic updates via email.

DreamCoins can only be earned in connection with Eligible Bookings with respect to applicable Membership Tier ("DreamCoins Rewards") or / and in connection with eligible promotions ("DreamCoins Vouchers").

(a) DreamCoins Rewards.

You may receive, earn or be offered the choice or chance to receive or earn DreamCoins in the form of rewards. These DreamCoins Rewards may be earned in connection with Eligible Bookings based on your applicable Membership Tier with respect to these Terms and Conditions.

To earn DreamCoins Rewards, you must be a Member in good standing. DreamCoins will not be earned for bookings made with a Trevolution Brand if your trip was already completed. If you become a Member after the Eligible Booking was made but your trip is in pending status, DreamCoins may be provided at our own discretion. DreamCoins Rewards may only be earned on the portion of the Redemption Booking that is paid for by you, and thus if you use any type of discount, travel voucher, or similar type of credit when making an Eligible Booking, the value of said discount, travel voucher, or similar type of credit will be deducted prior to calculating the DreamCoins earned on the Eligible Booking. Please note that no DreamCoins Rewards will be earned on any Eligible Bookings paid for under a "Buy Now Pay Later" plan.

Only a Member may earn DreamCoins Rewards, regardless of the individuals named on the booking, reservation, itinerary, receipt or invoice; any such additional individuals shall not earn DreamCoins Rewards.

DreamCoins Rewards can be earned on full selling price (including taxes and fees). However, if any additional amounts are payable to a Supplier at the time of travel, check-in, or check-out – including, but not limited to, additional taxes, security fees or deposits, insurance, or fuel charges – such amounts will not be included when calculating DreamCoins Rewards. No DreamCoins Rewards will be earned on change or cancellation fees.



imposed by Suppliers or cancelled bookings or refundable damage deposits. No DreamCoins Rewards will be earned on the portion of Redemption Booking which is paid for with DreamCoins.

DreamCoins Rewards may not be transferred to another Member (or their Account), and may not be assigned, sold, transferred and/or pledged by you to any third party. Any DreamCoins Rewards earned by a Member shall only be used by the said Member and no other individuals.

We reserve the right to rescind or cancel at any time any pending or available DreamCoins Rewards or any portion of pending or available DreamCoins Rewards that were earned for an Eligible Booking or Redemption Booking that was not completed. DreamCoins Rewards may be rescinded or cancelled in cases where you receive a refund or credit from Trevolution Brands, Supplier, financial institution, or a credit card issuer. In no event shall Trevolution Brands be responsible or obligated to provide a refund to you in connection with any purchases made in DreamCoins. If you receive a partial refund due to a cancellation within a penalty window, no DreamCoins Rewards will be earned, and any DreamCoins Rewards used will be forfeited. DreamCoins Rewards will be rescinded or cancelled where you receive a refund or credit, from either Trevolution Brands, a Supplier, a financial institution, or a card issuer.

(b) DreamCoins Vouchers.

From time to time, you may receive or earn, or be offered the choice or chance to receive or earn additional DreamCoins in the form of vouchers. Such DreamCoins Vouchers, depending on their basis, may be offered for Members-only, and may be offered as: (i) a choice to receive refunds due to you; or (ii) special offers or promotions provided by Trevolution Brands.

DreamCoins Vouchers may only be applied to future Redemption Bookings within Trevolution Brands, subject to the specific terms and conditions communicated to you at the time of the offer, issuance, award, grant or receipt of your specific DreamCoins Voucher. DreamCoins Vouchers will be available for use only for the prescribed limited time period and may include some restrictions including, without limitation: restrictions on the nature of the products, services, and fees to which such DreamCoins may be applied; restrictions on the ability to combine such DreamCoins Vouchers with other promotions or discounts or with DreamCoins Rewards; restrictions on the eligibility of users to receive and utilize such DreamCoins Vouchers, etc. Any DreamCoins Voucher not redeemed prior to its expiration date shall be deemed automatically voided, nullified, terminated and forever unavailable for future use.

Unless stated otherwise in the terms and conditions unique to a specific DreamCoins Voucher, DreamCoins Vouchers may not be transferred to another Member (or their Account), and may not be assigned, sold, transferred and/or pledged by you to any third party, and any DreamCoins Vouchers earned or received by a Member shall only be used by said Member and no other individuals.

Trevolution Brands reserve the right to rescind or cancel at any time any pending or available DreamCoins Vouchers or any portion of pending or available DreamCoins Vouchers that were offered to you.

REDEEMING DREAMCOINS

One hundred (100) DreamCoins, when redeemed in connection with a Redemption Booking, is the equivalent of applying **one (1) U.S. Dollar** towards said booking or purchase*. DreamCoins are exclusively a promotional



instrument and can only be redeemed on Redemption Bookings, but not more than 10% of the booking price. DreamCoins cannot be used or refunded for cash in any currency and have no actual cash value. DreamCoins cannot be used on pre-paid bookings or purchases of travel products offered by Trevolution Brands and must be redeemed at the time the Redemption Booking is made. DreamCoins can be used on taxes and fees, however cannot be used on: any additional amounts payable to the Supplier at the time of travel, check-in, or check-out (including but not limited to taxes, security fees or deposits, resort fees, insurance, or fuel charges, even where such amounts are included in the total displayed when booking); cancellation fees or change fees or other exclusions as noted from time to time. Redemption Bookings are not valid, where prohibited by law. Redeemed DreamCoins will be deducted from your Account at the time of booking. You may be provided with the option to adjust the amount of DreamCoins to be applied on your Redemption Booking. **All DreamCoins expire eighteen (18) months from the date of accrual**, unless stated otherwise in the terms and conditions unique to a specific DreamCoins Rewards or DreamCoins Vouchers.

DreamCoins can be used on all types of bookings with Trevolution Brands. Please note that no DreamCoins shall be used on any Eligible Bookings under a “Buy Now Pay Later” plan.

**Effective July 23, 2025, the DreamCoins system has been updated to provide more granular rewards. All existing DreamCoins balances have been automatically converted at a rate of 1:100 to maintain the same monetary value. One hundred (100) DreamCoins now equals one (1) U.S. Dollar in redemption value.*

MEMBERSHIP TIERS

This Loyalty Program offers you various Membership Tier(s). Membership Tier can be received / purchased through one of Trevolution Brands customer service representatives, websites of Trevolution Brands, or DreamPass App, where you can learn more about each Membership Tier that we offer, including the exact benefits included into each Membership Tier.

a) Membership Tiers Benefits.

You are entitled to benefits, which may vary and are based on your applicable Membership Tier. The Member's benefits are valid during the membership period only. We reserve the right to refuse any individual's enrollment in any Membership Tier and may terminate the membership at any time in our sole discretion.

As used herein, “Rewards” refers to the DreamCoins eligible to be earned in connection with the applicable Membership Tier. All Rewards shall be issued exclusively in DreamCoins.

As a Membership Tiers benefits, we may offer the following¹:

- **DreamCoins Rewards** on Tickets / car rentals / hotels / airport transfers / Travel Care Services / Other services
- **International Emergency Medical Protection.** *This benefit is provided by one of our partners, for you and accompanying family members for every international flight / trip during the membership period. Please note that to use this benefit, you would need to activate it following the activation process provided*

¹ Please note that this is just a general information about the benefits that we may offer. This is not a complete list of benefits, and it may vary depending on different factors. We may modify the list of benefits, including the ability to add / remove certain benefits to / from the list at our sole discretion. For the exact list of benefits applicable to certain Membership Tier, please contact Trevolution Brands customer service representatives or visit websites of Trevolution Brands or download DreamPass App



Dreampass

*in DreamPass App not earlier than **72 hours before your trip**. For more information about this benefit please check <https://www.xcover.com/en-us/help/partners/dreampass>*

- **Best Price Guarantee.** *For more information about this benefit, please check Best Price Guarantee terms and conditions below**
- **DreamCoins Ancillary Credit.** *DreamCoins, that you can only use for ancillary products offered by Trevolution Brands will be credited to your Account. You can learn more about the specific list of products and services available with respect to this benefit, process of redeeming these DreamCoins and any applicable restrictions and limitations, through one of Trevolution Brands' customer service representatives, the websites of Trevolution Brands, or DreamPass App. This benefit is available for 12-months Membership Members only and these specific DreamCoins expire 12 months from the date of accrual.*
- **eSIM.** *This benefit is provided by one of our partners and grants you an access to complimentary mobile data upon arrival at your destination. Please note that to use this benefit, you would need to activate it following the activation process provided in DreamPass App or instructions you receive with the Membership purchase. For more information about this benefit please check <https://www.pondiot.com/terms-and-conditions> and <https://www.pondiot.com/privacy-policy>*
- **Members only flash deals**

We reserve the right to modify list of benefits and fees for the Membership Tier(s) from time to time for periods not yet paid, and we will give you reasonable notice of such changes. If you do not accept these changes, you may reject them by cancelling your Paid Membership following the instructions below. If you do not cancel before the end of the Membership term, your Membership Tier may be automatically renewed inclusive of the new fee and benefits. If you continue to use Membership Tier benefits after the changes take effect you will be deemed to have accepted these changes, including the new fee.

b) Paid Membership Tier(s)

You can purchase a membership for the Tier(s) of our Loyalty Program through one of Trevolution Brands' customer service representatives, the websites of Trevolution Brands, or DreamPass App ("**Paid Membership**"). Our Paid Membership Tiers prices vary based on a number of factors. We also frequently offer promotional rates – which can vary based on length of membership, past purchases, your activity and more. We will accept your selection of Membership Tier and your enrollment into the Loyalty Program by sending you a welcome e-mail, containing relevant information about your Tier.

Paid Membership Term: Your Paid Membership will commence from the moment of a successful payment of the Paid Membership fee. All Membership Tiers are annual subscriptions with a 12-month term. The applicable membership fee is due and payable with respect to these Terms and conditions. All charges and purchases in connection with your Paid Membership are **nonrefundable**, and there are no refunds or credits for partially used periods. Your Paid Membership Term will be stated in your welcome e-mail and if you are unsure of the specific Paid Membership term that applies to you, you can contact one of Trevolution Brands customer service representatives.



Paid Membership Renewal: We are not obliged to remind you about the renewal of your Paid Membership before the end of its term. However, we will do our best to contact you or send you a reminder via e-mail about such renewal. If you do not cancel your Paid Membership at least 24 hours prior to the end of the Paid Membership term, Paid Membership term will automatically renew, and you will be charged Paid Membership fee on renewal. Your payment method will continue to be billed for your Paid Membership until you affirmatively cancel it by contacting one of Trevolution Brands customer service representatives or using DreamPass App and following the described cancellation procedures. Your card payment information will be stored and subsequently used for the automatic card payments. You authorize us (without further notice to you) to collect the Paid Membership fee using the payment details provided by you. We reserve the right to cancel your Paid Membership if we are unable to successfully charge your payment method to renew your membership.

Membership Tier Changes: You may upgrade or downgrade your Membership Tier at any time by contacting Trevolution Brands customer service representative. Tier changes will take effect at your next billing cycle. No prorated refunds or credits will be provided for tier changes.

Paid Membership Cancellation: If you want to terminate your Paid Membership, it is easiest to contact Trevolution Brands customer service representatives or follow the cancellation process in DreamPass App. Please note that if you terminate or cancel your Paid Membership, we will not reimburse you Paid Membership fee and you will not be able to take advantages of any benefits of the Loyalty Program. Your Paid Membership will not be renewed at the end of its term.

Paid Membership Withdrawal: You have a Withdrawal Period of 14 days from the beginning of the first Paid Membership Term to withdraw from Paid Membership without giving any reason. This right is separate from, and in addition to, your right to cancel set out above. If you want to withdraw, it is easiest to contact Trevolution Brands customer service representatives or follow the withdrawal process in DreamPass App within the Withdrawal Period. If you exercise your right of withdrawal, we will offer to reimburse your Paid Membership fee, including in the form of DreamCoins Voucher or travel voucher from Trevolution Brands, providing you have not used any benefits of your Paid Membership and your trip has not been started yet.

Paid Membership Payment Terms: You shall pay Membership fee for the Paid Membership in advance before the start of your applicable Paid Membership period for the full annual term (i.e. for 12 months period). The payment will be charged annually on the same day. Where the payment date cannot be the same day of the month, it shall be the nearest day before.

All payments in connection with Paid Membership shall be made by one of the following credit cards: Visa, MasterCard, AmericanExpress or Discovery. Your submission of your payment to us is an additional acknowledgement and agreement to these Terms and Conditions, including without limitation the non-refundability of the Membership payments, the cancellation terms applicable to your Membership, and the terms and conditions of the applicable Suppliers. We use a third-party payment processor (the “**Payment Processor**”) to bill you at the time of your purchase. The processing of payments will be subject to the terms, conditions and policies of the Payment Processor in addition to these Terms and Conditions. We are not responsible for any errors by the Payment Processor. You agree to pay us, through the Payment Processor, all charges and prices applicable to your booking/purchase at time of booking. We reserve the right (but are under no obligation to) to correct any errors or mistakes that the Payment Processor makes.

You must provide to us an authorization for every purchase made in connection with the Loyalty Program. Your authorization is an agreement for us and/or the Suppliers to charge your credit card and an acknowledgement and agreement to these Terms and Conditions. As such you agree not to make any improper chargebacks. We reserve the right to dispute any chargeback that is improper (in our sole discretion) and recover any costs, including



attorney's fees, related to improper chargebacks. Additionally, in the event of an improper chargeback, we retain the right to cancel any Membership, or any other booking or purchase related to that improper chargeback, and rescind, cancel, void and nullify any DreamCoins Rewards that were earned, awarded or acquired in connection with the same.

You may unconditionally withdraw your consent to automatic renewal at any time by contacting Trevolution Brands customer service representative but be advised that you are still obligated to pay any outstanding amounts for the membership period.

DREAMCOINS SUPPORT

If your Account does not reflect the correct amount of DreamCoins that you should have earned, we reserve the right to notify you of the inaccuracy, and to adjust your DreamCoins balances in our sole discretion to correct the inaccuracy. If you believe you did not receive the correct amount of DreamCoins, you must contact Trevolution Brands customer service representatives within one hundred and eighty (180) days from the date said DreamCoins were acquired or redeemed. We will make the final determination as to whether DreamCoins adjustments of any kind are justified for the situation in question, in our sole discretion. If you believe your Account has been the subject of any suspicious activity, please contact Trevolution Brands customer service representatives immediately. If we determine you have been the victim of fraud, DreamCoins you have earned may be transferred to a new Account. If you fail to contact us regarding any issues concerning the earning or redemption of DreamCoins within one hundred and eighty (180) days from the date of acquisition/redemption, then you understand you forfeit your right to make any claim, legal or otherwise, in connection with said issue.

SUSPENSION OR TERMINATION OF THE LOYALTY PROGRAM

The Loyalty Program has no predetermined termination date and may continue until such time as when we decide to terminate the Loyalty Program. To the fullest extent permitted by law, we reserve the right in our sole discretion to restrict the availability of the Loyalty Program, suspend your Account (temporarily or permanently), or terminate the Loyalty Program at any time, for any or no reason, with no prior written notice and without any liability to you. Upon termination or permanent suspension, all DreamCoins in your Account shall be immediately forfeited by you without recourse.

SUSPICIOUS ACTIVITY

We reserve the right in our sole discretion to disqualify any Member we believe, in our sole discretion, to be tampering with the operation of the Loyalty Program or to be acting in breach of these Terms and Conditions or in a fraudulent or deceptive manner. Any attempt by any Member to undermine the legitimate operation of the Loyalty Program may be a breach of criminal and civil law, and should such an attempt be made or threatened,



we reserve the right to seek damages from any such person to the fullest extent permitted by law or available in equity.

We have the right to monitor all Loyalty Program activity for compliance with these Terms and Conditions. If we have reasonable grounds to believe your Account shows signs of fraud, abuse, improper conduct or suspicious activity – including, but not limited to, selling, bartering, or trading DreamCoins, using DreamCoins which has been fraudulently acquired, requesting DreamCoins if the requirements for earning DreamCoins on the booking or purchase were not successfully met, misuse of DreamCoins, accessing another Member's Account, or using the Loyalty Program for non-individual purposes – or any other violations of these Terms and Conditions (collectively, "Suspicious Activity"), we may close or freeze your Account immediately and suspend Ancillary Benefits. Where such Suspicious Activity is found to have occurred, you may lose your accumulated DreamCoins, Redemption Bookings, and Ancillary Benefits. If you have conducted any Suspicious Activity, we reserve the right to take any necessary legal action. In addition, you may be liable for monetary losses to Trevolution Brands, including litigation costs and damages, and you will not be allowed to participate in the Loyalty Program in the future. Eligible Bookings or Redemption Bookings discovered to be related to Suspicious Activity will have their DreamCoins rescinded, and the Account associated with such activity will be frozen from further DreamCoins earning or redemption activity. To contest freezing, disqualification or termination of an Account, the rescinding of DreamCoins or cancellation of Redemption Bookings, please contact Trevolution Brands customer service representatives

DISPUTES & BINDING ARBITRATION

You agree to give us an opportunity to resolve any disputes or claims relating in any way to the Loyalty Program, any dealings with our customer service agents, the DreamPass App, any representations made by us, or our Privacy Policy ("Claims") by contacting Trevolution Brands customer service representatives.

These Terms and Conditions and the rights of the parties hereunder shall be governed by and construed (for both substantive and procedural purposes) in accordance with the laws of the State of Delaware exclusive of conflict or choice of law rules. Any Claims not subject to arbitration as provided below shall be brought in a court of competent jurisdiction located in Delaware. You agree that you will only bring Claims against us in your individual capacity and not as a plaintiff or class member in any purported class action or representative proceeding. We shall not in any case be liable for other than compensatory damages, and your continued use or maintaining of an Account means that you agree to these conditions and expressly waive any right to punitive damages. You understand and agree that no Claims will be considered and that you will not bring suit against us unless you have first provided a typewritten (and not emailed) notice of such Claim to us within thirty (30) days of the events giving rise to your Claim.

NOTWITHSTANDING THE FOREGOING, YOU AGREE THAT ALL DISPUTES BETWEEN YOU AND US (WHETHER OR NOT SUCH DISPUTE INVOLVES A THIRD PARTY) WITH REGARD TO YOUR RELATIONSHIP WITH US, INCLUDING WITHOUT LIMITATION DISPUTES RELATED TO THESE TERMS AND CONDITIONS, DREAMCOINS, THE LOYALTY PROGRAM, AND/OR RIGHTS OF PRIVACY AND/OR PUBLICITY, WILL BE RESOLVED BY BINDING, INDIVIDUAL ARBITRATION UNDER THE AMERICAN ARBITRATION ASSOCIATION'S RULES FOR ARBITRATION OF

CONSUMER-RELATED DISPUTES AND YOU AND WE HEREBY EXPRESSLY WAIVE TRIAL BY JURY; PROVIDED, HOWEVER, THAT TO THE EXTENT THAT YOU HAVE IN ANY MANNER



VIOLATED OR THREATENED TO VIOLATE OUR INTELLECTUAL PROPERTY RIGHTS, WE MAY SEEK INJUNCTIVE OR OTHER APPROPRIATE RELIEF IN ANY STATE OR FEDERAL COURT IN THE STATE OF DELAWARE. DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.

A party who intends to seek arbitration must first send to the other, by certified mail, a written Notice of Intent to Arbitrate (“Notice”). The Notice to us should be addressed to: (“Arbitration Notice Address”). The Notice must (a) describe the nature and basis of the claim or dispute; and (b) set forth the specific relief sought (“Demand”). If we do not reach an agreement to resolve the claim within 30 days after the Notice is received, you may commence an arbitration proceeding. You may bring claims only on your own behalf. Neither you nor we will participate in a class action or class-wide arbitration for any claims covered by this agreement to arbitrate. YOU ARE GIVING UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS. You also agree not to participate in claims brought in a private attorney general or representative capacity, or consolidated claims involving another person, if we are a party to the proceeding. This dispute resolution provision will be governed by the Federal Arbitration Act and not by any state law concerning arbitration. Judgment on the award rendered by the arbitrator may be entered in any court having competent jurisdiction. Any provision of applicable law notwithstanding, the arbitrator will not have authority to award damages, remedies or awards that conflict with these Terms and Conditions. You agree that, regardless of any statute or law to the contrary, any claim or cause of action arising out of, related to or connected with your use of our Loyalty Program and/or DreamCoins must: (i) be notified to us within 30 days after your issue arises in connection with the Loyalty Program and/or DreamCoins and (ii) be filed within one (1) year after such claim of action arose, or such claim shall be forever precluded and banned.

INDEMNIFICATION & LIMITATION OF LIABILITY

The Loyalty Program is provided without any warranty (either express or implied) or implied term of any kind, including but not limited to any implied warranties or implied terms of satisfactory quality, fitness for a particular purpose, or non-infringement. We make no guarantees, warranties, or representations of any kind concerning the Loyalty Program, except where a particular guarantee or warranty cannot be excluded under applicable law.

Although we will endeavor to employ commercially reasonable measures to help ensure the Loyalty Program and DreamPass App operates smoothly and as intended, you agree that we shall not be liable for any errors, inaccuracies, or other issues that may impair or limit your participation in the Loyalty Program. Without limiting the generality of the previous sentence, by participating in the Loyalty Program, you agree to indemnify, defend, release and hold harmless Trevolution Brands, and their affiliates, Suppliers, or other partners and each of their respective officers, directors, employees, and agents (collectively, the “Released Parties”) from and against any claim or cause of action arising out of your participation in the Loyalty Program – including, but not limited to (a) inability to earn or use DreamCoins; (b) inaccuracies in the awarding, using or reporting of DreamCoins; (c) inability to use any Loyalty Program benefits or Redemption Bookings; (d) Ancillary Benefits that are lost, damaged, impaired or stolen; (e) interference by third parties in the Loyalty Program or your Account; or (f)



injury or damage to persons or property – unless the claim was caused by the negligence of any of the Released Parties.

Subject to the limitations set out in these Terms and Conditions, you further agree that the Released Parties will not be liable for any losses arising out of or in connection with the Loyalty Program (including, for example, any use of the Loyalty Program and/or any delay or inability to use the Loyalty Program) which were not: (i) reasonably foreseeable by both you and us at the time of enrollment in the Loyalty Program; (ii) actually suffered or incurred by you; and (iii) caused by a breach of our obligations under these Terms and Conditions or our failure to use reasonable care and skill.

Notwithstanding the foregoing, in no event shall the Released Parties be liable for any business losses and/or losses to non-consumers including (without limitation) loss of profits or loss of revenue.

PROTECTION OF YOUR DATA

We will collect and process your personal data in accordance with our Privacy Policy. In the context of your membership to the Loyalty Program, we may use and share your personal data for various purposes, for example to perform our obligations under these Terms and Conditions, to send you rewards statement about your Loyalty Program activity or to send you promotional communications (although we are under no obligations to do so). You can exercise your data protection rights in various ways. For example, you can opt out of our communications to you by clicking on the “unsubscribe” link in the emails, in your Account settings as applicable, or by contacting Trevolution Brands customer service representatives. For more details concerning the protection of your personal data, how we acquire your personal data, how we use your personal data, and who we share your personal data with, please refer to our Privacy Policy, available at <https://www.dreampass.app/privacy>.

MISCELLANEOUS

The Terms and Conditions are most recently of the “Last Modified” date set forth above and will supersede all previous versions of these Terms and Conditions, except that if these Terms and Conditions change between the time you made an Eligible Booking and the time the Eligible Booking is completed, the version of the Terms and Conditions that was in effect at the time the Eligible Booking is completed will control.

If any part of these Terms and Conditions is found to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions will not in any way be affected or impaired. Our failure or delay in enforcing any provision in these Terms and Conditions at any time does not waive our right to enforce the same or any other provisions hereof in the future.

The terms and conditions of Trevolution Brands and Suppliers apply to your Eligible Bookings and will apply in addition to these Terms and Conditions, though these Terms and Conditions shall supersede any of the former insofar as they relate to the Loyalty Program.

These Terms and Conditions (and any other terms and conditions referenced herein) constitutes the entire agreement between you and us with respect to this Loyalty Program and it supersedes all prior or



contemporaneous communications and proposals, whether electronic, oral, or written, between you and us with respect to the Loyalty Program.

English is the controlling language of these Terms and Conditions; to the extent there is any conflict between this English version and a version in another language, the English version controls.

CONTACTS

If you have any questions and need to contact Trevolution Brands customer service representatives, please use the following contact details:

SKYLUX TRAVEL: +1 855 507 97 71 / www.skyluxtravel.com

OOJO: +1 888 457 66 56 / www.oojo.com

VAGAMO: +1 888 444 94 03 / vagamo.com

ASAPTICKETS: +1 800 750 22 38 / asaptickets.com

*BEST PRICE GUARANTEE

In addition to the Loyalty Program and Terms and Conditions mentioned in the Loyalty Program these terms and conditions govern Best Price Guarantee benefit. Best Price Guarantee is available for Members who got the Membership Tier where Best Price Guarantee is included.

Best Price Guarantee DreamCoins Rewards are issued under the Loyalty Program and may be subject to additional restrictions, such as a cap on the amount of DreamCoins that will be awarded, and/or frequency of use limitations. In addition to the limitations outlined in these terms and conditions, additional restrictions may apply.

Conditions for applying Best Price Guarantee

- You are the Member of the Loyalty Program and have an active Membership Tier where Best Price Guarantee benefit (up to 3 applications per year) is included; and
- You have booked a flight with one of Trevolution Brands and a confirmation number has been issued to confirm this booking; and
- After you receive the confirmation of your booking sent via e-mail and until the date your flight is scheduled to depart you find the exact same flight offered at a lower public price and available for booking, provided that it is calculated in an identical manner i.e. with same inclusions like taxes, fees and additional charges (the “**Qualifying flight**”) on airline website or Expedia.com and Booking.com websites.

What is considered as Qualifying flight

This other flight offered on another third-party website must meet the following conditions to be considered as Qualifying flight:

- same form of payment
- same carrier(s)
- same airport(s) for take-off / landing and connection points
- same flight date(s) and time
- same flight(s) number(s)
- same booking classes (for example, First class, Business class, Premium Economy, Economy class, Basic Economy etc.)
- same passenger type and number involved in the trip (for example number of adults, children or babies)
- same fare family conditions (for example, baggage allowance, seats assignment eligibility)
- same fare conditions (for example, refund / change conditions)

Determinations of Qualifying flight and eligibility for a Best Price Guarantee DreamCoins Rewards are always stay at our sole discretion.

Best Price Guarantee shall not apply in the following cases:

- Business rates
- Special promotional offers giving rise to an additional discount after booking confirmation (such as promotional codes, vouchers or individual discounts),



- Member rates or subscription programs offered on the third-party booking channel,
- Rates displayed on third-party websites which do not have an on-line booking system such as information sites or sites which confirm reservations only after contacting the agent,
- Rates which are part of a package which includes, for example, an airline ticket and a hotel room / a cruise / car rental or any other activity or any other service inside or outside the airline ticket.

How to get your Best Price Guarantee DreamCoins Reward

Step 1:

In order to benefit from Best Price Guarantee, you must (i) meet the conditions mentioned above and (ii) sent your request in the e-mail containing the following information to claimprice@dreampass.app :

- Subject of the email: “Application for Best Price Guarantee DreamCoins Reward + your booking number mentioned in your booking confirmation email”
- A screenshot from the website of the competing offer showing the Qualifying flight with a lower price. The screenshot must clearly show all this information. Please note that the screenshot must be the final step of the booking on the third-party website (prior to concluding the booking).

Any incomplete or incorrect application will not be processed. We will not verify and will not confirm applications that have any printing errors or errors of any type.

By sending us this e-mail you guarantee that the information provided in it is true and complete. We will not be held liable if errors or incomplete information have been entered by you in the e-mail and if, for this reason, we cannot apply Best Price Guarantee under the conditions specified herein.

Step 2:

After checking and verifying the Qualifying flight pursuant to above mentioned conditions we will start the claim procedure and you will be able to benefit from the Best Price Guarantee.

Provided that the conditions above are met and we confirm that you are eligible for Best Price Guarantee benefit we will award you Best Price Guarantee DreamCoins Rewards. The “Best Price Guarantee DreamCoins Rewards” is the difference between the price you paid for your original flight booking and the lowest confirmed price for the Qualifying flight issued in DreamCoins which will be deposited into your Account. This process may take up to 30 days after you complete your trip. Please note that the maximum amount of Best Price Guarantee DreamCoins you can receive for the whole booking is determined at the time of membership purchase. **Please also note that such Best Price Guarantee DreamCoins expire eighteen (18) months from the date of accrual.**

You are eligible to submit only one request for Best Price Guarantee benefit per booking. Once initially claimed, even if the price drops further, you will not get additional difference. Any subsequent requests for the same booking will be disregarded, and only initial request will be processed and considered by us, regardless of any subsequent changes in the flight price.



If your request does not meet the conditions, our customer service will send you an email indicating that you cannot benefit from Best Price Guarantee, indicating the grounds for this refusal. Please note that you are only eligible to request for Best Price Guarantee benefit during your paid Membership Tier term. If your Membership Tier term ended or expired when the price drop happens, you will not qualify for Best Price Guarantee DreamCoins Reward.

Liability

We have no control over a third-party website and cannot be held responsible for costs which may arise following the booking procedure.

Miscellaneous

Changes / cancellations to the flight(s) on the original itinerary by you and / or the traveler(s) and/or airline(s) may result in: (i) cancelation of Best Price Guarantee benefit and (ii) forfeiture of any Best Price Guarantee DreamCoins Rewards.

Best Price Guarantee is provided as a Loyalty Program benefit to Members who got the Membership Tier where Best Price Guarantee is included and is subject at all times to the Loyalty Program terms and conditions.

Best Price Guarantee Price Drop Protection and Best Price Guarantee DreamCoins Rewards have no cash value. DreamCoins are not redeemable for cash and can only be used on Trevolution Brands websites.

Amendments to these terms and conditions

We reserve the right to amend these terms and conditions at any time.

We ask you to read these terms and conditions carefully before sending us each Best Price Guarantee DreamCoins Reward request, as they may have been modified.